

# TESTING OF LEARNING RESOURCES

## The challenge

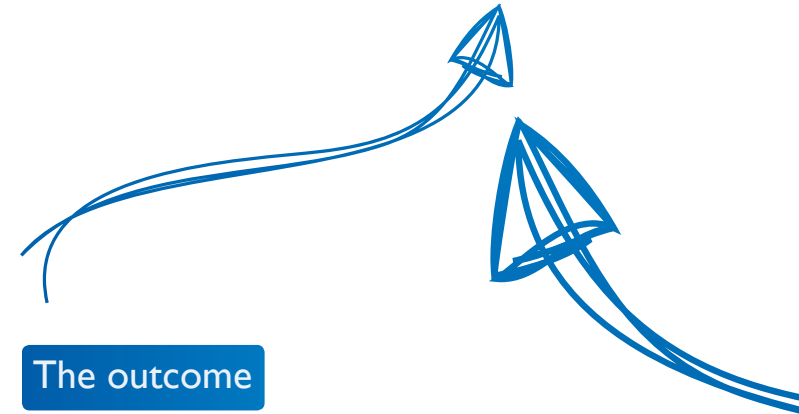
Ufi-learndirect is a government-led, public-financed company, supplying online and CD ROM-delivered learning to the general public. As a result of its public funding, Ufi-learndirect is required to outsource various parts of its business— including testing – and to ensure fairness to all its suppliers. Testing is therefore spread over three test houses.

Ufi-learndirect requires a rolling testing service as courses become ready. Items tested include whole courses, updates and qualification exams or tests. Tests are performed in the following categories: functionality, content, interworking (interoperability), accessibility, hardware cross-compatibility and software cross-compatibility.

## The solution

Epicentre has now been working with Ufi-learndirect for over five years, providing a daily testing service as well as delivering weekly progress reports, advising on testing styles and ensuring that Ufi-learndirect are kept fully abreast of the very latest software available, in order to ensure that standards are continually raised.

During the past five years Epicentre has tested over 470 courses for Ufi-learndirect, helping to deliver e-learning to an estimated 1,000,000 users throughout the United Kingdom.



## The outcome

Ufi-learndirect continues to supply Epicentre with a steady and substantial source of work.

*"I'd like to say that it's been great working with (Epicentre), I couldn't have hoped for a nicer bunch of people to work with. Although the management of testing has been sometimes stressful I was grateful and confident that I could rely on the staff at Epicentre to be efficient, honest, accommodating, pleasant and fun to work with. Thank you again for all of the hard work you've done."*

Peter Cook – Ufi-learndirect Testing Manager

*"I would certainly recommend Epicentre's software testing services to any other company. They have gone out of their way to be helpful and offer suggestions, and are technically very proficient."*

Bella Abrams - Creative Manager (IT), commissioning team, Ufi

## CASE STUDY: TESTING OF LEARNING RESOURCES



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