

Everyday literacy and numeracy skills

The challenge

Pearson Education needed to develop 27 courses for a client who wanted to replace their learning modules for Literacy and Numeracy. These courses are aimed at supporting individuals who wish to refresh and improve their literacy and/or numeracy skills.

The new courses needed functionality, cross-compatibility, interoperability and accessibility testing. Due to the high level of accessibility that the client adheres to the courses were tested to ensure they reached WAI standards, and also using JAWS to ensure the text-only version was screen readable.

The solution

Epicentre provided extensive cross-compatibility and functionality testing environments. The courses were tested against Pearson's accessibility test script, ensuring WAI compliance and keyboard accessibility, as well as running the text-only version of the course in the JAWS screen reader. Due to the tight deadlines enforced by the client, Epicentre had to ensure flexibility and be ready to test at short notice. Epicentre based their testing process on Pearson's technical specification documentation and reported back via Epicentre's bug database.



The outcome

"Epicentre are our preferred Test House due to the ability to talk to the tester directly and being flexible on the test plan. All testing was performed when required, even when last minute retests were needed."

Miles Kempson, Digital Product Manager

CASE STUDY: Everyday literacy and numeracy skills

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