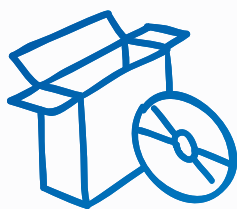


CORE TEST LAB DATASHEET

Why test content, functionality and compatibility?

Testing is critical to the success of your project as it will save you money, time and preserve the integrity of your brand. It will literally pay for itself and more. IBM's landmark study on the economics of testing found that a bug found post-launch costs 100 times as much to fix as one found early in development.

With the public image of many companies now heavily reinforced by their internet presence, as well as the diverse range



of equipment and software in use by your audience, your brand could suffer irreparable damage if you release a product without fully testing it.

What do we test?

1. Content

The most common issue we see is with some element of the content. Software will still work even if it's spelled without a 'w'. It won't look

very good though, "ill" it? Our fully qualified testers will thoroughly check all of your content for typos, missing graphics, text overruns and incorrect links.

2. Functionality

If your software crashes or your website doesn't work properly, users will turn elsewhere - it's that simple. Functionality testing checks for problem issues with navigation, installation / uninstallation, course launch, video, audio, forms and controls, hotspots, hyperlinks, glossaries, printing and saving functions, among others.

3. Compatibility

You can't always be sure exactly what software and hardware your users will be working with. We can test on all native language PC, Mac and Linux operating systems and their relevant browsers and plug-ins. Our range includes over 60 PCs, ten Macs, whiteboards and a variety of networks (including a dedicated RM CC3 network), meaning that we can have a fresh installation of any combination of platform and OS set up within minutes.



Why use the Epicentre Core Test Lab?

Our dedicated Core Test Lab has provided consultancy, design and testing since the late 1990s, longer than any other testing service. Other benefits include:

- a wide range of equipment
- comprehensive test plans
- ISO9001 approved methods
- a dedicated specialist testing team
- clear reporting techniques.

Epicentre Services

Alongside the Core Test Lab, Epicentre also offers a range of other testing and support services:

- Accessibility Lab
- Interoperability Lab
- Service Desk.

Our complete software testing service takes you through the development cycle, ensuring you can rest easy knowing your brand is rock-solid, your reputation is protected and your product is ready to go. Over the past 20 years we have acquired unrivalled experience in testing software, websites, e-learning, DVDs and CD ROMs.

Post-delivery, Epicentre offers a personable Service Desk, allowing you to rest assured that your customers' issues are being dealt with whilst you are able to move on to your next project.

Our clients range from big to small and we're proud to have long term relationships with the likes of Oxford University Press, Barclays, BBC, Pearson Education, Nelson Thornes, Scholastic, Macmillan, Smart Learning, British Medical Journal and many more.

"Epicentre has given us a professional and efficient service and has been proactive in working with Scholastic staff and internal Epicentre testing colleagues to identify solutions to a range of different technical problems."

Robin Hunt, Scholastic

Test now, save later

We can provide you with initial advice and best practice guidance through to comprehensive testing and practical solutions.

For a free Testing white paper, please contact us by phone on 01273 728686 or by email at epicentre@epic.co.uk. We can assess your needs and requirements and make recommendations for increasing the usability of your products and services.